

newsletter

ICCRC is the national regulatory body designated by Immigration, Refugees and Citizenship Canada to regulate the immigration and citizenship consulting as well as the international student advising professions.



iccrc
IMMIGRATION CONSULTANTS OF
CANADA REGULATORY COUNCIL
crcic
CONSEIL DE RÉGLEMENTATION DES
CONSULTANTS EN IMMIGRATION DU CANADA

Thursday, October 27, 2016 – Edition 18

INSIDE THIS ISSUE

[AGM News](#)
[ICCRC News](#)
[Disciplinary Notices](#)

IMPORTANT DATES

October 30	Campaigning ends at 11:59 p.m. ET
November 1	Polls open for elections voting
November 6	FSE and EPE exams
November 7	Polls close for elections voting at 5:00 p.m. ET
November 7	Proxy form submission deadline
November 8	Deadline to register for the Annual General Meeting 2016
November 12	Annual General Meeting, Toronto
December 31	Deadline to earn CPD hours for 2016
January 31, 2017	Deadline for ICCRC to receive all CPD Reporting Forms and supporting documentation for the 2016 reporting year



ANNUAL GENERAL MEETING 2016

The Annual General Meeting (AGM) of the Immigration Consultants of Canada Regulatory Council (ICCRC) will be held on Saturday, November 12th, 2016 at the Holiday Inn Toronto International Airport, located at 970 Dixon Road, M9W 1J9.

AGM INFORMATION AND REGISTRATION

[Notice of AGM](#)

[Agenda](#)

[Minutes of Last Meeting](#)

[Financial statements](#)

Annual Report (*coming soon*)

[Proposed By-law amendments](#)

[Member Proposal](#)

[Proxy form](#)

Eligibility

Only Regulated Canadian Immigration Consultants (RCICs) in good standing may attend. Admission will not be granted to non-ICCRC Members or Members not in good standing.

Cost

The Annual General Meeting is free for all ICCRC Members.

Cancellation

Cancellations must be received before November 9, 2016 if you have registered and are unable to attend. Members wishing to cancel should call 1-877-836-7543 or send an email to info@iccrc-crcic.ca.

Parking

Vehicle parking is available at the hotel at the cost of \$6 per car.

Paperless AGM

All AGM materials will be provided to members on USB keys to encourage a paperless AGM.

Simultaneous Translation Headsets

Members are required to provide government issued identification to obtain English/French and French/English simultaneous translation devices.

Online participants

A webcast link will be provided for those members who cannot attend the AGM in person. The link will be available on November 12th, 2016. Registration is NOT required for online participants.

Registration

To attend the AGM in person on Saturday, November 12, 2016, register [here](#).

AGM INFO

ICCRC TO INTRODUCE AUDIENCE RESPONSE DEVICES (CLICKERS) AT UPCOMING AGM – PROXY VOTING TO CONTINUE

At the 12 November 2016 Annual Meeting in Toronto, RCICs attending in-person will be provided with an audience response device (also known as a “clicker”) with which to record their vote – in favour, against or withheld – to the various motions and resolutions that are presented during the meeting. Approximately the size of a credit card, the clickers will tabulate vote in a fraction of the time needed at past AGMs by counting voting cards that were held up in the air.

For the time being, RCICs unable to attend the AGM in-person will still be required to file a proxy form, by the prescribed deadline, with the Corporate Secretary to have their voting wishes recorded at the AGM. Since last year’s AGM in Vancouver, the Council has been investigating and interviewing various suppliers of live real-time remote voting software packages but, so far, not one provider has been able to give assurances that their software systems cannot be breached thereby creating the risk that someone could in fact vote multiple times using different devices. Recognizing the importance of accurate voting at an annual meeting, such risk is unacceptable. If any RCIC knows of a vendor who can provide encrypted, live, real-time remote voting, and who can provide guarantees that their system cannot be breached thereby falsely record multiple votes, please send those details to the Corporate Secretary at secretariat@iccrc-crcic.ca so we can investigate their software solutions. We have not given up on finding a suitable solution for voting remotely.



AUDITED FINANCIAL STATEMENTS CORRECTION NOTICE

The English language version of ICCRC’s audited financial statements for the period ended June 30, 2016 that was uploaded to the ICCRC website contained a typographical error. (The French language version was correct.) In the English version the total of the Liabilities and the Net Assets for 2016 appeared as \$2,110,636 instead of the correct total, \$2,710,636. That typo was quickly corrected. We regret any confusion this may have caused. Click [here](#) to view the correct financial statements.

PARTICIPATE IN ICCRC'S EFFORT TO HOLD A PAPERLESS AGM

To reduce cost and paper consumption, ICCRC will be providing Members with USB sticks containing all AGM-related documents. **Please bring your laptop.** Power and Internet access will be available to all.

Thank you for your cooperation. This paperless strategy will reduce printing costs and save trees.

REGISTER NOW - COMPLAINTS AND PROFESSIONAL STANDARDS COURSE

The Complaints and Professional Standards course is a mandatory half-day course that is designed to promote consumer protection and the maintenance of high professional standards through supporting RCICs in preventing complaints and increasing RCIC awareness and understanding of ICCRC's Complaints and Professional Standards (CPS) process.

This course approaches the CPS process through real-life scenarios, which enables RCICs to explore some of the most common types of complaints received by ICCRC as well as various complaint prevention strategies; examine how to respond to a formal complaint received by ICCRC; and consider the possible outcomes of a complaint both at the level of the Complaint Committee and the Discipline Committee.

All PME courses are free of charge to RCICs.

RCICs may participate in-person at one of our learning centres across the country or through a real-time remote format. Advance computer testing is suggested for participating by RTR.

RCICs are required to take the Complaints and Professional Standards course by **May 31, 2017**.

The deadline to register for the course is **November 28, 2016**. To register for the course, click [here](#).

ICCRC ESTABLISHES COMMITTEE TO ADVANCE FEDERAL STATUTE PROCESS

The Board of Directors and management have in recent months been developing strategies to attain statutory authority for ICCRC. Chaired by Latifa El-Ghandouri with Rhonda Williams appointed as Vice-Chair, the newly formed Policy and Liaison Committee has been tasked with establishing Memoranda of Understandings with federal and provincial governments as well as other stakeholders.

ICCRC, designated the regulator of immigration consultants in 2011, citizenship consultants in 2014, and international student advisors in 2015, operates under the guidelines of the *Canada Not-for-Profit Corporations Act*. Federal statute would grant ICCRC similar authorities as other regulatory bodies in Canada by having its governance, operations, and enforcement powers legislated by an Act of Parliament. This change would enable the regulatory body to more effectively fulfill its mandate in protecting the public.

MEET KAREN KLOUTH, ASHTON COLLEGE CLASS OF 2016

ICCRC recently met Karen Klouth at an immigrant career fair and citizenship ceremony in Calgary, Alberta. A former criminal lawyer from Mexico, she is a recent graduate of Ashton College's Immigration Consulting program. Karen was delighted to meet the regulatory body just a few days after passing the Full Skills Exam. Now preparing to begin her practice, she was recently featured in Ashton College's Alumni newsletter and gave great advice for future students: "Never give up! I know that studying can be very stressful and demanding, and I

understand that working full-time and having family commitments makes it difficult to accommodate your studies. I definitely experienced this. But I strongly advise: never lose your focus."

Welcome to the profession, Karen!



NO UPDATED NOTICES FOR OCTOBER 14-27, 2016

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