

# newsletter

ICCRC is the national regulatory body designated by Immigration, Refugees and Citizenship Canada to regulate the immigration and citizenship consulting as well as the international student advising professions.

2016 - Edition 10



**icccrc**  
IMMIGRATION CONSULTANTS OF  
CANADA REGULATORY COUNCIL  
**CRCIC**  
CONSEIL DE RÉGLEMENTATION DES  
CONSULTANTS EN IMMIGRATION DU CANADA

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## IMPORTANT DATES

<b>June 24</b>	<i>Fête nationale</i> (Québec). Montreal office closed
<b>July 1</b>	Compliance Audit Deadline
<b>July 1</b>	Canada Day. All ICCRC offices closed
<b>July 1</b>	Annual membership dues payable
<b>July 1</b>	E&O Insurance renewal date

## ICCRC MONTHLY SOCIAL MEDIA REACH NEARS 1 MILLION

In May, ICCRC's social media messaging doubled from the previous month, reaching a worldwide 31 – day audience of almost 900,000 viewers. The regulator is targeting a reach of 1 million per month by the summer.

RCICs are encouraged to follow ICCRC on Facebook, Twitter and LinkedIn to be kept informed of news items, updates, and to new establish business connections.



[Facebook](#)



[Twitter](#)



[LinkedIn](#)

## **INTAKE PERIOD FOR THE QUEBEC SKILLED WORKERS PROGRAM COMMENCES JUNE 13, 2016**

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ICCRC received information from the Québec government on how to submit applications online (using the tool *Mon Projet Québec*) under the Skilled Workers Program.

The intake period of applications will run from June 13 to 20, 2016 starting at 8:30 a.m. Eastern. Representatives (including RCICs) are now able to sign applications. Note that only RCICs who are registered with the *Registre québécois des consultants en immigration* may practice immigration consulting in the province of Québec.

For more information on how to submit an application, click [here](#).

ICCRC recently attended a meeting of the Department of Immigration, Diversity and Inclusion (MIDI). Click [here](#) for a copy of the government's presentation (available in French only).

## **NEW WEBSITE**

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ICCRC will launch a new website on Wednesday, June 15. The aim is to provide a faster, more efficient and an information-friendly hub of information with improved navigation about ICCRC and its services.

Any feedback should be sent to ICCRC via the website's contact form on the homepage.



## **RCIC INSURANCE PREMIUMS TO REMAIN UNCHANGED**

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The insurance firm Smith Petrie Carr & Scott has announced that E&O premiums for Regulated Canadian Immigration Consultants will remain unchanged. Renewals will be mailed in the near future.

ICCRC reminds its membership that practising RCICs are required to maintain active E&O insurance policies.

Insurance premium payment date is July 1.

## **CHANGES TO E-TRANSFER PAYMENTS**

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ICCRC is no longer accepting email money transfers (e-transfers). An online banking payment system has been implemented as a replacement.

ICCRC has made arrangements with BMO, CIBC, Desjardins, HSBC National, RBC, Scotiabank, and TD Canada Trust to list ICCRC as a payment recipient. Simply select "ICCRC" as the payee to make payment. RCICs wishing to continue paying using their bank should refer to their online banking system and direct any questions to the bank.

## **REMINDER TO MEMBERS**

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As per the *Client Account Regulation* section 1.2, "A Member agreeing not to hold money on behalf of a Client at any time may be exempted from opening and/or maintaining a Client Account by submitting to ICCRC an annual declaration, using the prescribed declaration form, attesting to such fact."

RCICs wishing to receive a copy of the prescribed declaration form, may e-mail [registrar@icrc-crcic.ca](mailto:registrar@icrc-crcic.ca).

## **FRIENDLY REMINDER ABOUT CPD HOURS**

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With six months remaining in the calendar year, ICCRC reminds RCICs to verify their total CPD hours.

Please report any accrued hours to ICCRC. CPD providers are not required to submit the names of event attendees to ICCRC.

Incomplete CPD hours can lead to disciplinary action.

## SANDRINE JULIEN: ICCRC'S CARETAKER OF BILINGUALISM

At the *Salon de l'immigration et de l'intégration du Québec (SIIQ)* in Montréal last May, ICCRC's booth stood out from the others. Aside from the large eye-catching maple leaf that dominated the booth's backdrop, the regulator's team of exhibitors greeted visitors and answered questions in English, French, Spanish and German. At the two-day event that attracted 9,000 people – mostly newcomers to Canada – ICCRC's multilingual presence proved useful. In addition to French and English guests, dozens of visitors who spoke with ICCRC were Spanish-speaking.



Sandrine Julien (left) is greeted at SIIQ in Montreal by Isabelle Vachon, Quebec Chapter Executive of the Canadian Association of Professional Immigration Consultants (CAPIC)

The groups of mostly South American immigrants, as well as diplomats stationed in Canada, were pleased with the regulator's international communications abilities.

The credit for the successful multilingual appearance goes mainly to Sandrine Julien, ICCRC's Communications and Translation Manager. Born in Barcelona and raised in Spain and France, Ms. Julien immigrated to Canada in the early 1990s, and has successfully applied her linguistic expertise as ICCRC's principal translator since joining the regulator in 2011. As the architect of the organization's bilingualism protocol and processes, she ensures that all external communications materials, whether website content, media kits, By-law, regulations, social media messages, or awareness videos, are available equally in both of Canada's official languages.

"Translating materials is one thing, but to ensure that terminology and specific nuances are consistently used requires a higher level of detail," said Julien, who works in ICCRC's Montreal office. "National organizations in Canada have an added responsibility to ensure that everyone is welcomed & informed in the official language of their choice. The importance of that, though, is far greater for an organization that protects the public, not just within Canada, but around the world."

ICCRC's Bilingualism and Translation Policy outlines the regulator's commitment to Canada's Official Languages Act and the Canadian Charter of Rights and Freedoms. "With rights come responsibilities," added Ms. Julien. "Our principal mandate is to protect consumers to provide them safe passage to Canada. Our message must be heard loud and clear."

In addition to English and French, ICCRC has been expanding its global reach. In 2015, it produced awareness videos in Punjabi and Mandarin, and will soon provide social media messaging in other languages.

## FUTURE RCIC EYES ROLE IN CHAMPIONING IMMIGRANT RIGHTS



Meet Taryn Rahman. This talented young future RCIC is a student at Vanier College in Montreal studying to become a Regulated Canadian Immigration Consultant. Her academic background and work experience have provided her with unique insights into world affairs that will be valuable once she becomes an immigration consultant. She has big plans, experience, and the academic background to support it.

In addition to a strong foundation in social sciences from Marianopolis College, a prestigious private CEGEP in Montreal, she obtained a Licentiate in Law (LL.L) from the University of Ottawa.

Born in Bangladesh and fluent in English, French and Bengali, Ms. Rahman has a strong interest in immigration and environmental law as well as women's rights. She worked for the Bangladesh Environmental Lawyers' Association (BELA) where she researched countries with constitutional protection for the environment and contributed to the development of a constitutional amendment project for Bangladesh. She also earned an opportunity to work for the Bangladesh National Women Lawyers' Association (BNWLA) where she researched and drafted a report on Bangladeshi women with disabilities for the "Implementation of UN Convention on the Rights of Persons with Disabilities" conference.

Ms. Rahman's specific interest in immigration consulting lies in family reunification, providing support to refugees, and attracting start-up companies to Canada. "Immigration has a direct and visible impact on our common future," she says. "I believe immigrants add tremendous value to our society. There are so many success stories, just take a look at the diversity of our Members of Parliament. This is truly inspirational."

Having graduated from law school, her extensive legal writing, research skills, ability to formulate persuasive arguments as well as interpreting complex information will serve future clients and employers well. "As an immigration professional, I will bring innovative thinking and a deep understanding of the law, which will help me deliver successful outcomes for my future clients." said Ms. Rahman, adding that she hopes to become an advocate for immigrants and play an influential role in championing their legal rights.

As a future member of ICCRC, Taryn Rahman hopes to become an active volunteer. "I want to do my part in advancing the goals and interests of ICCRC in order to protect the public."

Ms. Rahman is hopeful for the future. Canada needs immigrants as much as immigrants need Canada. Becoming an RCIC is that next step to making a positive impact on our society.

## NEW IRCC DEPUTY MINISTER ANNOUNCED

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Prime Minister Justin Trudeau recently announced changes in the senior ranks of the Public Service.

Marta Morgan, currently Associate Deputy Minister of Finance, will become the Deputy Minister of Immigration, Refugees and Citizenship, effective June 27, 2016. She replaces Anita Biguzs who is retiring.

Morgan obtained a Master of Public Policy from Harvard University as well as an Honours Bachelor of Arts in Economics from McGill University.

In addition to her role at Finance, which she held since August 2014, her professional experience in the public service includes:

- Associate Deputy Minister of Industry, 2012 - 2014
- Assistant Deputy Minister, Industry Sector, Industry Canada, 2011 - 2012
- Assistant Deputy Minister, Strategic Policy Sector, Industry Canada, 2009 - 2011
- Vice President, Trade and Competitiveness, Forest Products Association of Canada, 2003 - 2009
- Director General, Social Policy, Human Resources Development Canada, 2000 - 2001
- Director, Children's Policy, Human Resources Development Canada, 1997 - 2000
- Various positions, Privy Council Office, 1993 - 1997

Source: [www.pm.gc.ca](http://www.pm.gc.ca)

## **MOBILITÉ FRANCOPHONE TO BRING MORE NEWCOMERS TO FRANCOPHONE MINORITY COMMUNITIES OUTSIDE OF QUEBEC**

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Canadian employers hiring skilled French-speaking temporary workers from abroad who want to work in Francophone minority communities outside of Quebec will be exempt from the Labour Market Impact Assessment. This will make it easier for employers to hire them.

Before launching Mobilité Francophone, Immigration, Refugees and Citizenship Canada consulted and collaborated with Francophone minority communities and organizations across Canada to ensure that the new temporary work permit stream of the International Mobility Program aligns with the communities' interests and needs.

“Immigration, both temporary and permanent, has a role to play in supporting vital, vibrant Francophone minority communities anywhere across Canada,” Immigration, Refugees, and Citizenship Minister John McCallum said. “Mobilité Francophone benefits the employers, the newcomers and the minority communities and it enhances our diverse nation.”

People working in Canada with a Mobilité Francophone temporary work permit will be able to stay in Canada long enough to acquire valuable Canadian work experience. This will help them qualify for permanent residency programs and increase the likelihood that they will be invited to apply for permanent residence in the Express Entry system.

“The implementation of Mobilité Francophone is very good news, since the specific objective is to increase the number of French-speaking immigrants settling in our communities. The Fédération des communautés francophones et acadienne (FCFA) and the Réseaux en immigration francophone (RIF) are proud to have helped develop this initiative,” said Ms. Sylviane Lanthier, president of the FCFA of Canada.

Mobilité Francophone is designed for foreign skilled workers who have been recruited through a Francophone immigration promotional event coordinated between the federal government and Francophone minority community stakeholders and who are destined to work in a province or territory outside of Quebec.

Source: Immigration, Refugees and Citizenship Canada

## IMMIGRATION FRAUDSTERS TARGETING CANADIANS TRACED BACK TO AHMEDABAD

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**Ahmedabad:** According to the complaint filed by Naranpura resident Dushyant Shah on behalf of his daughter Dhurma, 28, who is currently studying in Canada, some fraudsters had called her up to give her a scare over immigration issues, offering to settle for CDN 1,450 (Rs 73,028). Dhurma, who has been living with her uncle Paresh Shah in Canada for the last two years, apparently fell for the trick and deposited the money where asked.

Later, the money was traced to a bank account in Ahmedabad and complaint filed at cyber cell of city crime branch against one Prashant Gajjar and others for cheating Dhurma.

Cyber cell officials of the city crime branch said that the accused had called up Dhurma on May 19 posing as Canadian immigration officers and told her that she has not finished immigration procedures, and hence they hold a warrant to arrest her.

"The caller said if she wants to settle the dispute she will have to pay 1,450 Canadian dollars. Shah who had gone to study Food Science Technology got frightened, and shelled out the amount in the name of one Prashant Gajjar through a money exchanger in India," added a cyber-cell official.

According to crime branch officials the same persons took another chance and called on the landline number of Shah's uncle Paresh Shah, on the very next day, and asked Dhurma to deposit another 3,290 Canadian dollars.

"These time around, Dhurma told her uncle about the calls, who deduced they were fraudsters. Both Dhurma and her uncle Paresh then went to the post office at Brampton from where she had earlier sent the money, and got the details of the money transfer," added a crime branch official.

Crime branch sources said Dhurma then contacted her father and asked him to lodge a complaint with Ahmedabad police, as the money was withdrawn from Ahmedabad within ten minutes of deposit.

"We have lodged a complaint under sections related to cheating based on the information given by Dushyant Shah. We are hunting for the accused and will nab them soon. We have even identified the centre of the money exchange agency," added a senior crime branch official.

Source: Times of India



## A WIN-WIN SITUATION: HIGH SCHOOL STUDENT SUPPORTS REFUGEES IN CANADA

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### St. John's-Ravenscourt student Alicia Essig welcomes newcomers in prize-winning essay

*The world is challenged with a vast number of refugees — and some Manitoba teens have strong opinions about Canada's role in caring for them. The 2016 Glassen High School Ethics Essay Competition, sponsored annually by the CBC and the University of Manitoba's Centre for Professional and Applied Ethics and the Department of Philosophy, asked students what (if anything) Canada should do about this challenge. Alicia Essig, a high school student in Matt Henderson's class at St. John's-Ravenscourt School, won the \$1,000 prize with this essay.*

The United Nations report Asylum Levels and Trends in Industrialized Countries for 2014 put Canada at the bottom of a Top 15 list of industrialized refugee-receiving countries.

Since the Syrian civil war started in 2011, more than 4 million people have fled the country and more than half of the country's population has been displaced by violence, danger, conflict and persecution. While the number of Syrians exposed to these appalling circumstances continues to increase, Canada must decide whether or not to take action.

As a member of the United Nations, Canada is ethically and legally responsible for welcoming refugees, so they can survive, recover and build a better future. Canadians should further integrate Syrian refugees into society, allowing them to contribute to Canada's economy and culture, and help stabilize the war situation in Syria.

### Positive impact

Canada's history with refugees reveals that refugee populations can have a positive social and economic impact on their host country. When Canada accepted 60,000 refugees from Southeast Asia from 1979 to 1981, "within a decade, 86 per cent of those former refugees were working, healthy and spoke English ... and ... they were less likely to use social services ... than the average Canadian," Canadian Business editor James Cowan wrote in 2015.

The government's refugee protection program is helping "refugees bring their experiences and skills as well as their hopes and dreams to Canada which, in turn, has contributed to an even richer and more prosperous society for us all," the Citizenship and Immigration Canada website says.

While Canada is facing the demographic issue of a rapidly aging and shrinking population, welcoming refugees is an opportunity "to fill the working age population ... stabilize the state pension system," as Zheng Nie wrote in a Michigan State University blog, and sustain the country's economy and standard of living.

Canada has enough resources and space to resettle more than the 25,000 Syrian refugees planned for by Prime Minister Justin Trudeau, but how positively they will impact the country in terms of economic growth and social contribution depends on how well Canada is going to integrate them. When facilitating the integration of asylum seekers into Canada's society and economy, accepting them will be both a humanitarian gesture and wise economic policy.

'Everyone has the right to seek and enjoy in other countries asylum from persecution.'

- Universal Declaration of Human Rights

Beside the economic and social benefits of accepting refugees, Canada is also obligated to follow international agreements and laws regarding its refugee policy. Under Article 14 of the Universal Declaration of Human Rights that was proclaimed by the United Nations General Assembly in 1948, "everyone has the right to seek and enjoy in other countries asylum from persecution." Having participated in the 1951 Refugee Convention and having signed on to the 1967 protocol, Canada is liable to welcome Syrians who fall under the document's definition of a refugee: an individual seeking refuge from persecution. Chapter 4, articles 20-24, specifically defines a country's responsibility to care for the well-being of refugees. According to the United Nations Refugee Agency, "refugees deserve, as a minimum, the same standards of treatment enjoyed by other foreign nationals in a given country and, in many cases, the same treatment as nationals." By being a member of the United Nations and having signed international and Canadian treaties that concern refugees, Canada has a legal duty to accept Syrians fleeing persecution.

## **Screening necessary**

The assassinations and terror attacks that took place in Europe since the start of the Syrian refugee crisis reinforce the necessity to continue screening asylum seekers to protect the safety, security and health of Canadians. Since the discovery of a fake Syrian passport near the body of one of the suicide bombers of the November 2015 Paris attacks, many Canadians are concerned about their safety when accepting refugees into their country.

But in contrast to the often questioned screening process of European countries, Syrian refugees must "undergo a robust, multi-layered screening ... including the collection of biometrics," before being allowed to enter Canada, the Citizenship and Immigration Canada website says. The Government of Canada also focuses on "identifying vulnerable refugees who are a lower security risk." Thereby families, women and unaccompanied minors are prioritized since they pose the least risk of radicalization.

The Canadian refugee screening process, which consists of refugee identification, immigration and security interviews, identity and document verifications and health screenings, is important to allow the country to welcome refugees while putting itself at a minimum security risk and protecting the physical, moral and political security and wellbeing of Canada.

## **Humanitarian crisis**

The ongoing conflicts in Syria have triggered the worst humanitarian crisis in the world presently. The Canadian government needs to help secure the situation, addressing the long-term development challenges facing Syria. On Feb. 8, Prime Minister Justin Trudeau announced Canada's new policy to "address the ongoing crises in Iraq and Syria ... mak[ing] a meaningful contribution to the global coalition's fight against the Islamic State of Iraq and the Levant (ISIL), while strengthening the ability of regional governments and local authorities to defend themselves, and rebuild over the long-term," a Global Affairs Canada online publication said earlier this year. Since neither Canada nor any other country can accept an ever-increasing number of refugees, this is an important step toward finding a solution that stabilizes the Syrian war zones with the long-term consequence of reducing the number of refugees worldwide.

# IN THE NEWS

Canada's Liberal majority government is currently taking humanitarian leadership over the global refugee crisis, making resettling Syrian refugees one of its priorities and planning on resolving the conflicts in Syria. Canada should continue to hold this position in the Syrian refugee crisis, welcoming screened Syrians and helping them to start a new life.

'We are human and ought to act in that way.'

- Stanley Knowles

Being morally and legally liable to accept refugees, we, as Stanley Knowles stated in 1943, "should do our best to provide as much sanctuary as we can for those people who can get away.... We should do that because these people are human and deserve that consideration, and because we are human and ought to act in that way." Worldwide, Canada is known as a modern and progressive nation with open-minded citizens who are proud of their multicultural society and ethnic diversity.

Especially in times of the current refugee crisis, Canada should live up to its name, welcoming and integrating Syrian refugees.



Source: cbc.ca

## ICCRC MEMBERS ARE ALLOWED TO HAVE AGENTS

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**Dear Mr Brown:**

I see an advertisement by people claiming to offer assistance for obtaining permanent residence in a short time through a partnership with an Immigration Consultants of Canada Regulatory Council (ICCRC) member in Canada. However, it does not state the member's name. I would like to know whether this is a legitimate arrangement.

— CB

**Dear CB:**

I am not familiar with the advertisement. However, I can state that the arrangement is not necessarily illegitimate, as ICCRC members are allowed to have agents.

The ICCRC is the national regulatory authority designated by the Government of Canada to safeguard consumers who seek Canadian immigration advice and representation. Canadian law requires that immigration professionals in Canada or abroad, who provide Canadian immigration services for a fee, must be registered with ICCRC. As a self-governing regulatory body, the ICCRC manages the standards, professional requirements and complaints and discipline process.

Pursuant to ICCRC guidelines, an agent may represent an ICCRC member in the furtherance of the member's practice and may solicit business in connection with the ICCRC member's practice. However, the agent must be registered, is NOT permitted to provide immigration advice, and is NOT to take part in the proceeding or application for immigration matters. It must be emphasised that an agent is NOT a partner and cannot advise you about your immigration options.

### **Advertising**

The ICCRC provides guidance in the Code of Professional Ethics for Ethical Practices in general, and advertising and promotion of services in particular. With regards to advertisements, Article 12 states: "In any advertising or other promotion on behalf of a member, or of a firm in which a member has any interest, the member shall ensure that the member's name as registered with ICCRC is prominently displayed... This mandatory identification applies regardless of whether the medium used is print, radio, television or the internet, and for greater certainty, includes business cards, web sites and social media."

In other words, the advertisement is to be done by the ICCRC member or on behalf of the ICCRC member, which states their name or business name. The advertisement cannot be in the interest of the Agent's business relating to ICCRC matters. It must be emphasised that you should know the ICCRC member(s) based on the advertisement. Please be guided accordingly.

**Antonn Brown, BA, (Hons), LLB, MSc, RCIC, is an immigration counsel and education agent**

Source: Jamaica Observer

# DISCIPLINARY NOTICES

Below are decisions of the Discipline Committee that occurred since March 1, 2016. These, as well as prior decisions are posted on ICCRC's website on the [Disciplinary Notices page](#).

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In the matter between:

**Immigration Consultants of Canada Regulatory Council**  
and  
**Christina Camarce, R507796**

**Date of Hearing:** April 28, 2016

**Date of the Reasons for the Decision:** May 10, 2016

[Final Decision](#)

[Order of the Discipline Committee](#)

[Reprimand](#)

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In the matter between:

**Immigration Consultants of Canada Regulatory Council**  
and  
**James Webb, R421287**

**Date of Hearing:** April 28, 2016

**Date of the Reasons for the Decision:** May 10, 2016

[Final Decision](#)

[Order of the Discipline Committee](#)

[Reprimand](#)

# DISCIPLINARY NOTICES

In the matter between:

**Immigration Consultants of Canada Regulatory Council**  
and  
**Ji-Young Jennifer Choi, R409095**

**Date of Hearing:** April 28, 2016

**Date of the Reasons for the Decision:** May 10, 2016

[Final Decision](#)

[Order of the Discipline Committee](#)

[Reprimand](#)

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In the matter between:

**Immigration Consultants of Canada Regulatory Council**  
and  
**Liza Lucion, R506401**

**Date of Hearing:** April 28, 2016

**Date of the Reasons for the Decision:** May 10, 2016

[Final Decision](#)

[Order of the Discipline Committee](#)

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In the matter between:

**Immigration Consultants of Canada Regulatory Council**  
and  
**Benjamin Chike Allison, R406727**

**Date of Hearing:** April 26, 2016

**Date of the Reasons for the Decision:** May 11, 2016

[Final Decision](#)

[Order of the Discipline Committee](#)

# DISCIPLINARY NOTICES

In the matter between:

**Immigration Consultants of Canada Regulatory Council**  
and  
**David Aryan, R407087**

**Date of Hearing:** April 26, 2016

**Date of the Reasons for the Decision:** May 11, 2016

[Final Decision](#)

[Order of the Discipline Committee](#)

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In the matter between:

**Immigration Consultants of Canada Regulatory Council**  
and  
**Luis Branco, R408127**

**Date of Hearing:** April 26, 2016

**Date of the Reasons for the Decision:** May 10, 2016

[Final Decision](#)

[Order of the Discipline Committee](#)

[Reprimand](#)

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