

Complaints and Professional Standards Course

WHAT

The Complaints and Professional Standards course is a half-day course that is designed to promote consumer protection and the maintenance of high professional standards through supporting RCICs in preventing complaints and increasing RCIC awareness and understanding of ICCRC's Complaints and Professional Standards process.

WHO

RCICs are required to take the Complaints and Professional Standards course by May 31, 2017.

WHEN

The first Complaints and Professional Standards course is scheduled for October 31, 2016.

REGISTER

Click [here](#) to proceed to registration.

