

Complaints and Professional Standards Course

WHAT

The Complaints and Professional Standards course is a half-day course that is designed to promote consumer protection and the maintenance of high professional standards through supporting RCICs in preventing complaints and increasing RCIC awareness and understanding of ICCRC's Complaints and Professional Standards process.

WHO

All RCICs are required to complete the Complaints and Professional Standards course.

WHEN

This course is now offered on specific dates.

REGISTER

Click [here](#) to proceed to registration.

