

IMMIGRATION CONSULTANTS OF CANADA REGULATORY COUNCIL (ICRC)
PLEASED WITH GOVERNMENT EVALUATION

ICRC's success a clear sign of a strong, effective regulator

Burlington, (ON) – August 28, 2014 - The Immigration Consultants of Canada Regulatory Council (ICRC) is pleased to note the recent release of the [Evaluation of the Immigration Consultants of Canada Regulatory Council](#), conducted by Citizenship and Immigration Canada (CIC).

"It is gratifying to see that even though the ICRC was only established 3 years ago, the report states that we are effectively regulating the immigration consulting profession and 'are a well-managed, transparent and accountable organization'," says Bob Brack, President & CEO of the regulatory body.

"The evaluation report makes several recommendations in the areas of internal governance, cost management, communications and membership growth. I am pleased that most of these recommendations have already been implemented or are being implemented" Brack continued.

ICRC membership has almost doubled over the three years of its existence, to 3,000 members and its debt has been reduced by more than half. ICRC also launched a very successful worldwide social media campaign warning consumers about the risks of retaining illegal immigration consultants in support of CIC's 2014 Fraud Prevention Month campaign against unauthorized representatives. That campaign addresses another recommendation in the report: that CIC do more to raise public awareness regarding authorized representatives. ICRC looks forward to working with CIC to implement another of the report's recommendations: that CIC's training be updated to ensure that they include information about ICRC and the processes that ensure that CIC officers do not deal with unauthorized representatives.

CIC conducted the operational audit of ICRC in 2013, as a fulfillment of requirements under the *Financial Administration Act*, the Treasury Board of Canada Secretariat (TBS) *Policy on Evaluation* (2009), and a commitment to report on the activities of ICRC by December 2013.

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Immigration Consultants of Canada Regulatory Council (ICRC) is the national regulatory authority designated by the government of Canada to safeguard consumers who seek and retain the services of consultants who provide immigration services to Canada. ICRC's mandate is to manage the immigration profession's entry-to-practice, professional standards, and robust complaints and discipline processes.

Federal law requires that immigration consultants, in Canada or abroad, who provide Canadian immigration services for a fee, must be registered with the ICRC and accredited as a Regulated Canadian Immigration Consultant (RCIC). More information is available at www.icrc-crcic.ca.